



## FAQ

### How do I get to Graz?

Please plan your journey as well as your overnight stay independently. We recommend staying at the boutique hotel [Aiola Living](#) in the center of Graz. At the day of the event, a shuttle will pick you up from this hotel to take you to the G-Class Experience Center and back to the hotel in the evening.

### How to book my G-Class Experience?

To book your G-Class Experience, click on the button Book. You will be redirected to the booking page. This step is non-binding, so you will not be asked to pay until a later point in the booking process.

### How much is the G-Class Experience?

A regular G-Class Experience costs 2420,00 € for one vehicle (one person) including catering and including the shuttle to and from the partner hotel to the Experience Center on the day of the event. If you want to experience this adventure with a companion, you can book double occupancy for an extra 400€.

### Which payment methods are available?

When booking the G-Class Experience, you can make your payment via Credit Card, Paypal, Prepayment/bank transfer, Instant bank transfer, Direct Debit SEPA, Bancontact or Giro pay.

### Do I need a valid driver's license?

In order to participate at the G-Class Experience as a driving person, you need to be of legal age and have a valid driver's license (view [terms and conditions](#)).

### Can I bring a companion?

We kindly ask for your understanding that every person needs a valid ticket, even if they do not want to participate in the event as a driver or passenger.



### **Can special requests for a group be taken into account?**

We will endeavor to find a solution for your special request. Please contact [welcome@g-class-experience.com](mailto:welcome@g-class-experience.com).

### **How long does the G-Class Experience take?**

The G-Class Experience Center program takes place from 09:30 a.m. until 5:30 p.m. The pick-up from the partner hotel is at 09:00 a.m., the shuttle ride back to the hotel will be at around 5 p.m. To give you the chance to get to experience the beautiful city of Graz as well as to guarantee a punctual start at the event day, we recommend arriving the day before the event.

### **Will there be any catering during the G-Class Experience?**

You can expect catering the whole day including lunch at the G Base. Any allergies, intolerances or special diets can be indicated at the booking process.

### **Can I participate with my own G-Class at the G-Class Experience?**

We kindly ask for your understanding, that it is not possible to participate with your own vehicle. We will provide you with all the vehicles you need.

### **Which languages are offered?**

The driving part of the event can only be experienced by guests speaking either German or English. We kindly ask for your understanding that guests who do not speak either of these languages might be excluded from the active driving event for safety reasons.

### **Is the G-Class Experience dependent on the weather?**

Since there are hardly any weather conditions that the G-Class cannot withstand, the G-Class Experience takes place in all weathers.